

Building Your Child's Dream Team

Tips for Coordinating
Service Providers



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How do I get
them all to
work together?

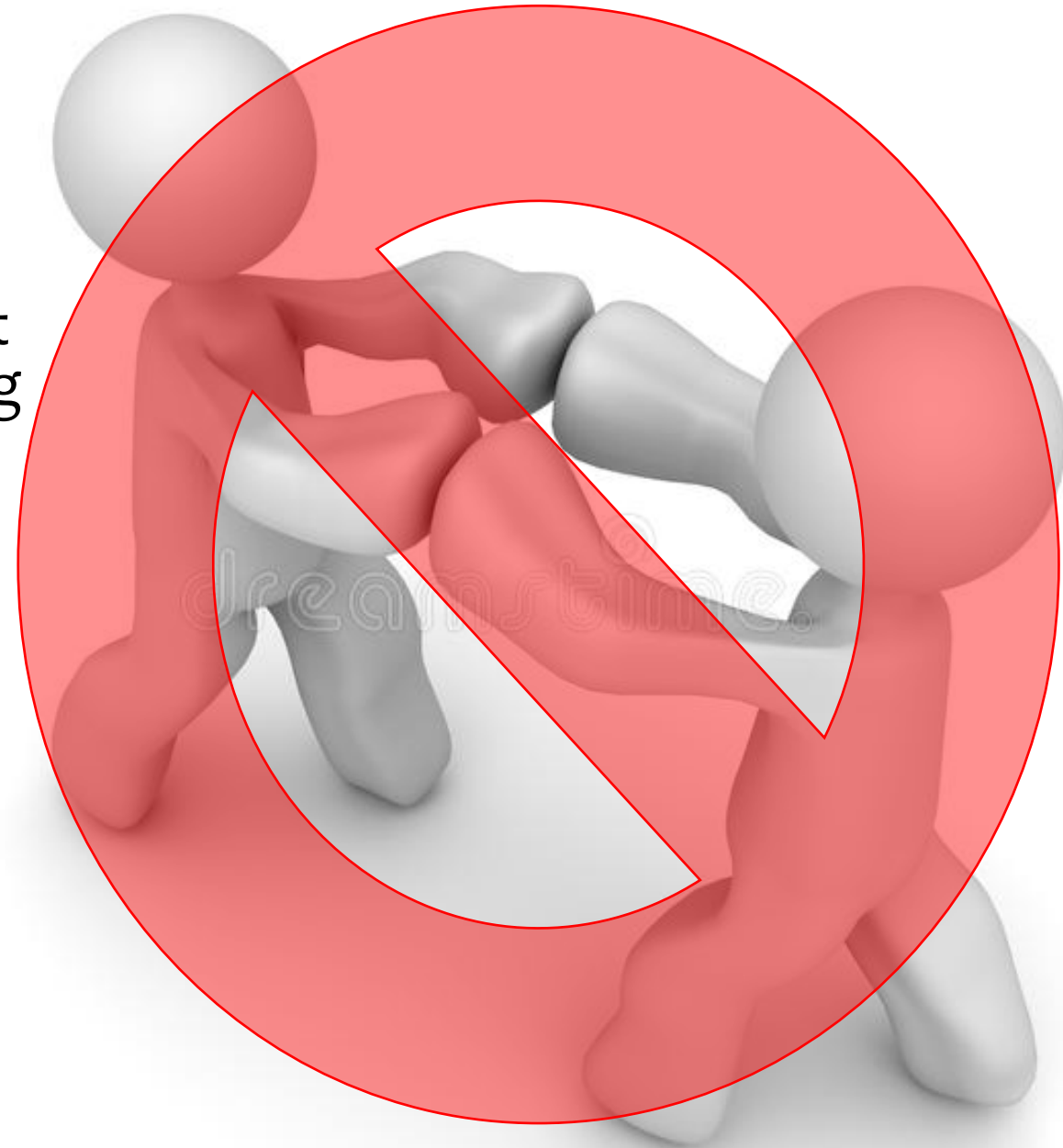


First, why?

Good communication leads to the most clinically effective, timely and cost-effective outcomes



- First, because your child has different needs that need to be addressed in specialized ways
- To make sure that different providers are not working “against” each other or approaching a need in contradictory ways
- Because a change in one therapy can affect response to other therapies (for example, the effects of prescribing medication for ADHD symptoms)
- Because response/effectiveness to one therapy can affect response to other therapies
- To more accurately assess progress by sharing data and assessment results



Some things your pediatrician might know that could help other providers:

- Possible reasons for nighttime bedwetting
- Reactions to medications
- Effects of other diagnoses



Some things your OT might know that could help other providers:

- Sensory sensitivities that might make your child more likely to have a meltdown
- Motor difficulties that might impact how difficult a task is



Some things your SLP might know that could help other providers:

- Appropriate developmental level for instructions
- The social pragmatic deficits affecting social interactions



Some things ABA might know that could help other providers

- The intent/function of a challenging behavior
- Strategies for increasing engagement with treatment





What can we share?

With your permission, providers can share such things as:

- Treatment plans and goals
- Treatment progress
- Safety plans
- Response to medicine or medicine changes
- Strategies
- Observations about treatment effectiveness



How can we share?

Limitations, Obstacles, and Strategies

- HIPAA Regulations
 - Release
 - Must use HIPAA compliant methods for information transfer
- Insurance Payor Restrictions
 - Simultaneous billing by two providers is prohibited
 - Implications
 - Scope of practice
 - Implications
- Provider Availability/Schedule
- Provider Willingness to Collaborate
 - Previous bad experiences with collaboration
 - Doesn't think other service is valid or worthwhile
 - Doesn't think other service has valuable information to share



Limitations & Obstacles

- Document Sharing
- Phone Consultation
- Remote Meetings (Zoom, etc)
- HIPAA-compliant email exchanges
- Observation of Session



Strategies

Making the Connections

Connect your providers!



Coordinating Providers

- Understand the strengths of each type of provider. Can ABA work on handwriting? From a learning perspective, yes – we know how to teach things. But would we be teaching the *right* things?
- Talk to each provider about coordination of care
 - From Green Box, you can use the “Information for and Collaboration with Other Services Providers” handout to help other providers learn about our services
 - Give other providers our [info sheet](#)
- Complete the Disclosure Permission form
 - From Green Box, will be sent via DocuSign; your other providers should have a similar document
- Request follow-up from each provider about the outcome of any communication
- Ask your providers about setting up regular check-ins

Contact Us

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