

# Green Box ABA

Parent Newsletter



## 2021... What's Behind

2021 was a year with many changes. Let's take a look back at some highlights!

In March, TRICARE released an update to the Autism Care Demonstration (ACD). You can read all about the many changes in the April 2021, July 2021, and October 2021 issues.

In September, we added Saturdays back into the schedule. Demand was high and even with 2 session times, we weren't able to include everyone.

In October, we switched to a new practice management and data collection system. It has already streamlined many processes. In 2022, we are looking forward to helping

families take advantage of the Client Portal (see below)

It was an eventful year for our staff, too.

Alexandra Ferretti, Stephanie Guffey, Joycelyn Malosa, Robert Penn, & Rachel Weaver joined our staff. Mary Sauter, Melanie Weaver, and Dawn Simpkins passed the BCBA exam! And Thanh Kha joined the scheduling department, splitting her time between scheduling and her role as a BCaBA.

Oh, and Dawn Simpkins and Brian Burkhalter each welcomed a new baby to their respective families!

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## What's Ahead.....2022

We are excited about what's ahead!

### Your CentralReach Account

We are settling into CentralReach, our new practice management system and are ready to start helping you take advantage of what the system can do for **you**. You can view your scheduled appointments, keep in the loop on clinical progress, and communicate with staff. The system also has some ways to make it easy to report that all-important, required parent-collected data. See the attachment to the newsletter for information about log-in and watch your email for links to our short, online informational sessions.

### Parent Informational Workshops

We are planning some exciting workshops for 2022. We are very much hoping that the workshops can be in-person by the summer! Even if you can't join us in person, you can always watch the recording on our YouTube channel.

### Freshening Up

Our wish list for 2022 includes a freshen-up on some areas of the office. For example, after swapping out our lobby furniture for non-fabric chairs at the beginning of the pandemic, we hope to upgrade the lobby in 2022!

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### Parent Educational Workshop

Make the most of your CentralReach Client Portal experience. Learn how you can review your child's progress, communicate with your team, participate in your TRICARE required parent goals and more!

### Your Central Reach Client Portal

Jan 20, 2022 @ 7pm or Jan 22, 2022 @ 9 am (will be recorded) via Zoom

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Reminder: Weather-related cancellations and delays are always posted to our website ([greenboxaba.org](http://greenboxaba.org)). We also do our best to send out an update to families that are affected on any given day.

Green Box makes weather-related decisions separately from school systems, so don't assume we are closed if the schools are!

### Green Box Unmasked

Wonder what we look like without a mask? Wonder no more....





## Communication

To make sure that your needs and questions are addressed in an appropriate and timely manner, please use the following guide:

### **General questions about services:**

Main Office: [greenboxaba@gmail.com](mailto:greenboxaba@gmail.com); 571-297-4308

### **Cancellations:**

Contact your therapists and BCBA/BCaBA

### **Questions/issues related to copays/invoices:**

Main Office: [greenboxaba@gmail.com](mailto:greenboxaba@gmail.com); 571-297-4308

### **Clinical Administration:**

Required testing

Service authorizations

Clinical Assistant: [tmcrae@greenboxaba.com](mailto:tmcrae@greenboxaba.com); 571-297-4308

### **Scheduling:**

Scheduling Specialists at: [scheduling@greenboxaba.com](mailto:scheduling@greenboxaba.com); 571-297-4308

### **Clinical and behavioral concerns:**

Your BCBA/BcaBA

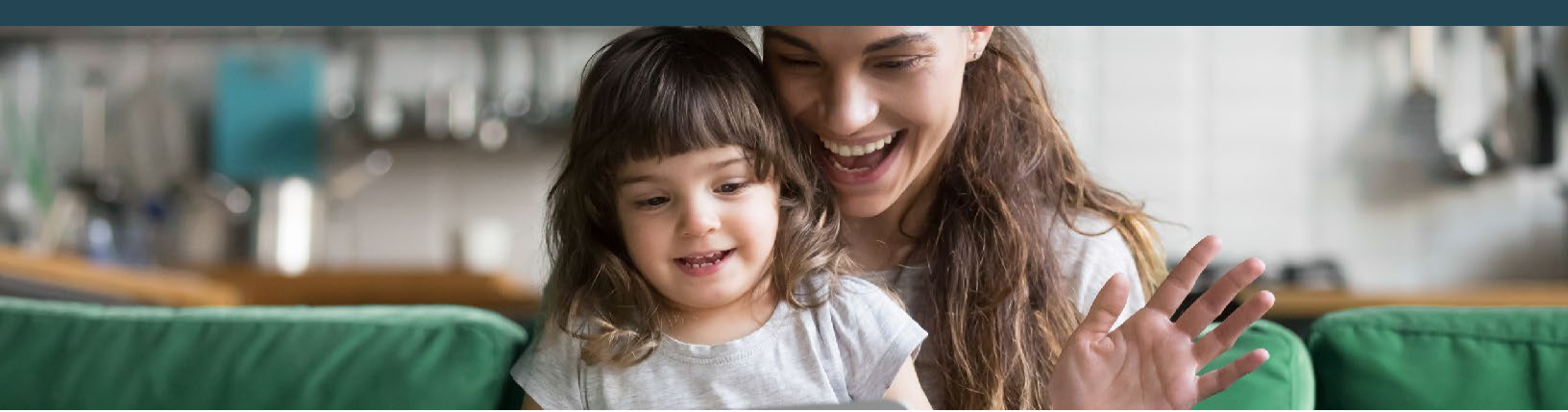
Management is also available, in the event that an issue cannot be resolved with the departments above. Contact the main office to speak with or leave a message for:

Carl Dzyak, CEO

Chris Richardson, COO

Barbara Kaminski, Clinical Director





CentralReach®



## Access All Your Information Online. Anytime. Anywhere.

View your scheduled appointments, sign provider timesheets, access your session notes & documents, collect clinical data and communicate with our staff securely via the Client Portal.

### Access Your ClientPortal

#### Today:

- Go to [login.centralreach.com](http://login.centralreach.com)
- Click on "Forgot Password/First Time User"
- Enter the email address that received these instructions (your account is linked specifically to this email address)
- Follow the directions to set your password

Your login information will be the email you used to sign up and the password that you just created.

You can easily access CentralReach from your computer or through your browser on any other device!

[Watch an Intro Video to learn more!](#)

### Schedule

View all of your scheduled appointments and manage your availability.

### Billing

Although Green Box is not using client billing functions as of Oct. 2021, with this feature the user can electronically sign timesheets, view and pay outstanding balances and register credit card information to quickly process future payments.

### Messages

Communicate rapidly and securely with our staff members and service providers and opt-in to email or text message notifications to keep track of account updates.

### Clinical

Access your child's program ("Learning Trees") & Sessions. Streamline your data collection processes at home, reporting data in real-time.

### Files

Easily view and download session notes, evaluations, authorizations & more.

**Log in at: [login.centralreach.com](http://login.centralreach.com)** 