

Green Box ABA

Parent Newsletter



Our 2020 Vision: Focused on YOU



This past summer, we collected information about your experience with Green Box ABA. We published the results of that survey in the Fall 2019 newsletter. But collecting and analyzing survey responses is pretty pointless if the results don't result in behavior change.

Throughout the upcoming year, we will be launching initiatives to increase our focus on you and the tools you need to transform ABA therapy from something that happens during session to something that regularly changes your everyday life. That kind of change takes work — but we can do it. Together.

What can I expect in 2020?

Focus: Education. To carry on our work when session is over, you need to be equipped with both tools and strategies and an understanding of how and why ABA works. Through individual and group meetings, there will be many opportunities to learn about and practice ABA.

Focus: Communication #1. The parent newsletter will be issued monthly to increase the timeliness of our group communications.

Focus: Communication #2. Look for the parent section of the website to be updated with more resources (including an archive of the newsletter issues!)

Focus: Feedback. Throughout the year we will give you ways to provide formal feedback about clinical services.

Focus: New Ideas. There are always little things that can be done better. Probably some big things, too. As a part of the website update, we will be adding an easy way to give us your suggestions and ideas. While we can't

promise that we can use all of them, we can promise that we will welcome and consider your suggestions!

Let's not waste time getting started!

Included with this newsletter is a draft of a handout in development. When the final draft is completed, it will be given to new families when they begin services.

The FAQs were chosen based on feedback that we have gotten from families over the years about things they thought would be useful for new parents to know. Sometimes things that seem so clear or obvious to us are not so, well, clear or obvious.

Are there other things we can share with new parents to help them hit the ground running after their child starts ABA therapy?

Send your suggestions about what to add or clarify to Tamera in the clinical services office: tmcrae@greenboxaba.com

Thanks for your help! (and thanks on behalf of the new families!)

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Contact Us

We know that it can be difficult to know who to talk to/email about different things related to services.

To make sure that your needs and questions are addressed in an appropriate and timely manner, please use the following guide:

General questions about services:

Main Office: greenboxaba@gmail.com; 571-297-4308

Cancellations:

Contact your behavior analyst and RBTs

Questions/issues related to copays/invoices:

Operations: greenboxaba@gmail.com

Clinical Administration/Clinical Services Office:

- Required testing
- School breaks
- Schedule Coordination
- Service authorizations

Clinical Assistant (Tamera): tmcrae@greenboxaba.com

Clinical and behavioral concerns:

Your BCBA

Management is also available, in the event that an issue cannot be resolved with the departments above. Contact the main office to speak with or leave a message for:

Carl Dzyak, CEO

Chris Richardson, COO

Barbara Kaminski, Clinical Director

